



FREQUENTLY ASKED QUESTIONS

Q Will Shadoe®Track hold down my deck boards as firmly as conventional top surface fastening?

Yes, in fact there are so many great reasons why its even better... namely because the deck board surface will not be "split" by any fastener - allowing water to penetrate and weaken the hold, and since #10 size screws are used from below, the holding power from their aggressive thread is incredibly strong.

Q Won't water seep into the joist screw holes and weaken the hold?

When the screw is fastened through the Shadoe®Track holes into the joist, it does create a good seal. Slight seepage may occur over a long period of time, but considering that the **Tru-Hold™** screw is buried in your joist and is protected from the elements by the deck board above, it is unlikely that the effect on holding strength will be compromised, also, since Shadoe®Track is screwed into the top of the joist it eliminates any fault/fracture line or weakness developing along the upper portion of the joist, when fastening through the side of the joist.

Q What advantages does Shadoe®Track have over similar under deck fastening systems?

Quality, Price & Convenience.

All Shadoe®Track product lines have the THICKEST gauge of its kind in the marketplace as well as coming in various types for most situations: Standard Galvanized (our most popular) Powder Coated Tan and Stainless Steel. The MOST affordable track system, per linear foot, is by far a point customers love (please make sure when comparing our product with the rest that its "apples to apples" (ie: linear foot /cost to linear foot /cost). Finally, all our Shadoe®Track product lines are sold in 4' convenient and 8' contractor lengths which translates to less to buy and bring home initially and less track to put down.

Q Does Shadoe®Track take longer to install than more traditional methods?

It will take extra time to install a Shadoe®Track deck, (typically 1 times longer) but as you become familiar with the techniques involved your speed and skill will improve. As with all things in life, doing the "Best" job will require a little extra work, but the resulting deck will be worth it for many years to come. Also the satisfaction that a little extra effort & work created a deck that was built the Right way the First time.

Q Do I have to line up "screw holes" when I install Shadoe®Track?

No. there is only one hole to put the screw through, also another advantage of a single hole installation is that the screw can be angled in any direction, thus if a hole is close to the edge of the deck board, that screw can be angled "in" as to avoid splitting the board due to being near the edge - but keep in mind that the track will always have a minimum of three holes for a typical 2" x 6" or 5/4" x 6" deck board.

Q How do you attach the last deck board, if there is insufficient space to reach under the deck from above or no access from below the deck?

Generally, the best solution we have found is to countersink the screw and plug it from the top surface, a dab of "outdoor wood" glue beneath the wood plug also helps preserve the integrity of the seal.

Q How is a damaged board replaced, after a deck has been completed?

If there is no access to below the deck, then the old deck board should be removed - with the help of a jigsaw- and the new one can be countersunk and plugged. If there is access to the deck from below, it's as easy as unscrewing the deck board and screwing in the new one.



Big enough to do the job, small enough to care.